



THE VORTEX[®]

BAR & GRILL



STUFF YOU REALLY NEED TO KNOW™

We grill up the **Best Damn Burgers** in Atlanta, offer a huge selection of beer & spirits, and serve ridiculously indulgent bar food. This is exactly the kind of place your momma warned you about. Everything we offer is bad for you. That's why it's so much fun here. It's good to be bad. So eat, drink and make lots of new friends. Just don't be a tight-ass, because if you're easily offended, you will certainly be offended here.

OFFICIAL COMPANY POLICIES

READ OUR MENUS — YOU CAN READ CAN'T YOU?

We try to ensure our food and drink descriptions are as accurate as possible, and that all company policies are clearly explained on our menus. So read them carefully. If you have any questions, just ask your server. It's all pretty simple. Please don't make us mock you.

21 AND OVER ONLY — ADULT FUN INSIDE. NO KIDS

This is a bar. As such, we restrict access to people 21 and over, which requires a valid form of identification. If you are ever denied entry to The Vortex because you don't have your ID with you, it's your own damned fault for being a dumb-ass. Who doesn't carry ID?

IDIOT-FREE ZONE — THE NEVER ENDING PROJECT

Our goal is to foster an atmosphere of fun and mutual respect. We declared The Vortex an "Idiot-Free Zone" back in 1992, and have remained committed to this policy ever since. Simply stated, it means "you be nice, and we'll be nice." Anyone who acts like an entitled jerk will be asked to leave. It's funny, but people who behave badly always seem surprised when we toss their silly asses out the door. Probably because they're idiots.

ALLERGY WARNING — PLEASE DON'T DIE HERE

We care about your safety. If you have food sensitivities or allergies serious enough to cause sickness or death, we suggest that you **do not eat here**. The Vortex CANNOT certify the absence of any specific ingredient from any given menu item. Additionally, "cross-contamination" with ingredients to which you may be allergic could also potentially occur. If you choose to ignore this warning, you do so **at your own risk**. Remember, it's better to be safe than sorry — *or dead!*

RESERVATIONS — WE'RE NOT FANCY LIKE THAT

The Vortex is a casual joint, so we seat on a first-come, first-served basis. We do not take reservations. Don't bother phoning ahead, because even if you speak with an employee you still do NOT have a reservation. Do you know why? Because we don't take reservations.

LARGE PARTIES — THE BANE OF OUR EXISTENCE

The Vortex was not designed to accommodate large parties, particularly when we're busy. Of course we do our best to serve everyone, but if you're foolish enough to show up with your 10 best friends at eight o'clock on a Friday night, don't whine when we tell you it's going to be a very long wait for a table. There are plenty of places that offer reservations and special rooms for large groups. We think using those venues would probably result in a better experience for everyone. Especially us.

INCOMPLETE PARTIES — DON'T BE A JERK ABOUT IT

We do not seat incomplete parties during any peak business period, and we decide what constitutes a peak period. We know all your little tricks and lies too, you tricky, lying little bastards, so don't even try them. Just enjoy a tasty drink from the bar while you wait on your slack-assed friends (even if they're "just parking").

NO SMOKING — ABOUT TIME, RIGHT?

We believe that adults should have ultimate authority over their personal choices regarding their own body, life and behavior. Matters of personal risk assessment should ultimately be left to the individual in a free society. That is why we allowed our customers the option to smoke in our bar for 26 years. Admittedly, we were one of the last holdouts on this issue. But after conducting an extensive online survey of our patrons, we determined that going smoke-free was what a majority of our customers wanted, so we finally eliminated smoking on February 1, 2019. Now when you visit The Vortex you can love your lungs while continuing to punish your liver, because it has lead a spoiled and pampered life.

SERVERS AREN'T SERVANTS — SO JUST BE NICE

There is never any excuse for people to be rude to one another, especially in our bar. Common courtesy goes a long way. So, before attempting to get your server's attention, just wait until they finish with the customer they're currently helping. Do not whistle, clap, or bang your bottle on the table like an idiot. Likewise, never reach out and poke a server, pull their apron, or slap their ass. Displaying disrespectful or abusive behavior toward any member of our staff will get you thrown out immediately. So just don't act like a jackass. That's always the best policy, both when visiting The Vortex, and in your everyday life.

CELL PHONES — PUT 'EM AWAY AND WE'LL TALK TO YOU

You can be as rude to your friends as you'd like. But if you expect to get any service at The Vortex, then get off the damn cell phone. If you stay on your phone, then be prepared to be ignored. Texting, surfing, tweeting, taking pictures or posting when a server is trying to take your order may result in bodily injury or death, so just put the phone down.

OUTSIDE FOOD & DRINKS — NEVER EVER, EVER

In case you hadn't noticed, we sell food and drinks here. This is not a picnic ground. If you are foolish enough to sit your butt down and whip out a sack lunch, or bring in an outside beverage, it will be confiscated and dumped in the trash. Give us any lip, and you'll end up there too.

— THERE IS MORE "STUFF YOU REALLY NEED TO KNOW" ON THE BACK PAGE —

www.TheVortexATL.com

MORE STUFF YOU REALLY NEED TO KNOW™

OFFICIAL COMPANY POLICIES

SERVICE GUARANTEE — WE'RE PRETTY CASUAL

If you are not greeted within 2 minutes, then you'll be greeted within 3 or 4. We do our best to be prompt, but service times will vary with business volume, so just pull that big stick out of your butt. Try to relax, have fun and enjoy the experience. It'll be good for you.

NO WHINING — ADULTS SHOULD NOT ACT LIKE CRYBABIES

We're sorry if you don't like what we do, or how we do it. Maybe you think our bar is too crowded, or you think the music is too loud or maybe you find the foul-mouthed strippers sitting at the table next to you horribly offensive. Hey, on occasion The Vortex might get a little rowdy. It's kind of what we do. If you need to have total control over your environment at all times, then maybe you should just stay home. Nobody likes a whiner.

FRESH FOOD & SERVICE TIME — NO NUKES

All our menu items are fresh and **cooked to order**. We strive to have food to your table within 20 minutes, but if we are very busy your order may take a little longer. Any "well-done" burgers will also increase the wait time. You see, a half pound of fresh, raw sirloin actually has to cook. Nothing at The Vortex ever sits under a heat lamp. This ain't fast food, it's good food.

SEPARATE CHECKS — ASK UP-FRONT, AND SIT STILL

We're always happy to provide separate checks. All you have to do is ask up-front and stay in your damn seat. If people in your group insist on playing a game of musical chairs, then a single check will be brought to the table when it's time to cash-out, no matter what y'all requested. In that case, you'd better figure out how to use that calculator on your phone.

SPECIAL ORDERS & EXTRAS — THEY'RE EXTRA

Our ultimate goal is to give our customers exactly what they want. So if you want a bunch of "extra" stuff, or you want to make crazy alterations to an existing menu item, or if you want to order something that's not even on the damn menu, we'll do our best to help you out. And we'll also charge you whatever the hell we want. So, if you have concerns about the cost of your "special request," please ask your server about it **BEFORE** placing the order. Once the food is in your belly, it's a little late for that conversation and we don't want any crying when the bill comes. If you think we should give extras away, we'll let you know when that magical delivery truck of free stuff shows up. We've still never seen it.

ERRORS — IF WE MESS UP, WE'LL FIX IT

Mistakes can happen from time to time. So, if our kitchen or service staff ever goofs something up, just let us know as soon as possible. We'll do everything we can to make things right. But food that has been prepared correctly may NOT be returned because you "**just don't like it.**" And if you ever order a beer, wine or spirit that you're not crazy about, that's a damn shame. We don't brew, ferment, distill or bottle any of it. We just sell it. So, when your order arrives "error-free," it's all yours. We don't take returns. If you have a delicate palate, or you're just a chronic complainer, be prepared to share your order with the less finicky members of your party. You know — the adults.

LET US HELP YOU — WE MOSTLY WANT TO SAY YES

Don't ever come in here and start moving the furniture around like you own the place, or we'll slap you like a red-headed stepchild. If your group has any special needs, please let the host, server or manager assist you. Sure, sometimes we may have to decline a request, but that's only because we know what's best. Trust us. We've been running this bar for a long time. Our staff really is here to help, so just ask. Some of them might look a little scary, but they're mostly pretty nice. Mostly.

PAYING THE BILL — PAY YOUR SERVER OR BARTENDER

We accept Visa, MasterCard, Amex and Discover credit cards as payment. We also accept Vortex Gift Cards, Vortex Fun Bucks (prize cards), and of course cash. Cash is great. We do NOT accept any third party pre-paid gift cards, even if they have the aforementioned credit card logos on them. Additionally, we do NOT accept Diner's Club, Traveler's Checks, personal checks, PayPal, Bitcoin or Apple Pay. Your server will collect your payment, and complete the transaction. Yeah, no cashier up front. That's how fancy this joint is.

NO CAMPING — WE KNOW IT'S HARD TO SAY GOODBYE

We always want our patrons to hang-out and enjoy themselves. But, if you have finished eating and drinking, have paid your check, and can see that other people are waiting for tables, be considerate and give up your seat so the next group can enjoy the experience. Come on, you're done. Don't be the clueless table of campers. Someday, when you're the one waiting for a table, you will really appreciate this policy.

TIP OR DIE — OR DRAG YOUR ASS TO MICKEY'S

Some people look for any excuse to be a cheap bastard. Please don't be one of them. Tipping for service is the currently accepted custom in this country, and at this bar. It also happens to be how our servers and bartenders make their living. If you think tipping is a scam, then microwave a TV dinner and stay home. Just don't come here. Because if you can't afford to tip, you can't afford to eat at a full-service restaurant. That's real life.

SERVICE ISSUES — TELL US SO WE CAN FLOG YOUR SERVER

Providing excellent service is our top priority, and we rely on our loyal fans to let us know if we have a weak link. So, if you're ever unhappy with your service, notify the manager immediately. We aim to please, but we can't solve a problem we don't know about. "Stiffing" your server and slithering away without letting us know there was a problem is not an option. And neither is leaving a passive-aggressive note on your charge slip instead of a tip. But the most futile move by far is leaving an ignorant review on "**I'm-a-shitty-whiner-dot-com.**" Because we really don't care what shitty little whiners think. And neither does anyone else.

OUR FANS ARE THE BEST — WE ♥ YOU HARD!

We rely on our loyal fans to help make sure we keep doing things right, and we appreciate the intelligent feedback we receive through our website. This type of input is invaluable. Being attentive to the concerns of our good customers helps us maintain a high-quality experience for everyone. That's why we love y'all so damn much. Thank you for your continued support!

— PLEASE DON'T STEAL OUR MENUS. YOU CAN PRINT THEM FOR FREE OFF OF OUR WEBSITE —

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