



THE VORTEX®

BAR & GRILL



STUFF YOU REALLY NEED TO KNOW™

We grill up the **Best Damn Burgers** in Atlanta, offer a huge selection of beer & spirits, and serve ridiculously indulgent bar food. This is exactly the kind of place your momma warned you about. Everything we offer is bad for you. That's why it's so much fun here. It's good to be bad. So eat, drink and make lots of new friends. Just don't be a tight-ass, because if you're easily offended, you will certainly be offended here.

OFFICIAL COMPANY POLICIES

READ OUR MENUS – THEY'RE VERY INFOTAINING

We try to ensure our food and drink descriptions are as accurate as possible, and that all company policies are clearly explained on our menus. So read them carefully. If you have any questions, just ask your server. It's all pretty simple. Please don't make us mock you.

21 AND OVER ONLY – ADULT FUN INSIDE, NO KIDS

This is a bar. As such, we restrict access to people 21 and over, which requires a valid form of identification. If you are ever denied entry to The Vortex because you don't have your ID with you, it's your own damned fault for being a dumb-ass. Who doesn't carry ID?

NON-SMOKING – LOVE YOUR LUNGS, ABUSE YOUR LIVER

The Vortex does not allow smoking or vaping of any kind inside our premises. However, we do offer the option to smoke cigarettes and e-cigarettes within certain exterior areas. Ask your server for details. The smoking of stinky stuff like cigars, pipes, clove cigarettes, hookahs or anything deemed illegal by the oligarchy, will not be allowed anywhere on our property.

IDIOT-FREE ZONE – THE NEVER ENDING PROJECT

Our goal is to foster an atmosphere of fun and mutual respect. We declared The Vortex an **Idiot-Free Zone** back in 1992, and have remained committed to this policy ever since. Simply stated, it means "you be nice, and we'll be nice." Anyone who acts like an entitled jerk will be asked to leave. People who behave badly always seem surprised when we toss their silly asses out the door. Probably because they're idiots.

NO RESERVATIONS – WE'RE NOT FANCY LIKE THAT

The Vortex is a casual joint, so we seat on a first-come, first-served basis. We do not take reservations. Don't bother phoning ahead, because even if you speak with an employee you still do NOT have a reservation. Do you know why? Because we don't take reservations.

ALLERGY WARNING – IT'S ALL ABOUT YOUR SAFETY

If you have food sensitivities or allergies serious enough to cause sickness or death, we suggest that you do **NOT** eat here. The Vortex can not, does not, and will not guarantee the absence of any specific allergen from any of our menu items. The potential may also exist for cross-contamination with ingredients to which you may be allergic. This policy is designed to help ensure your health and well-being, so if you choose to ignore it, please be advised you do so at your own risk. It's better to be safe than sorry – **or dead!**

LET US HELP YOU – WE MOSTLY WANT TO SAY YES

Don't ever come in here and start moving the furniture around like you own the place, or we'll slap you like a red-headed stepchild. If your group has any special needs, please let the host, server or manager assist you. Sure, sometimes we may have to decline a request, but that's only because we know what's best. Trust us. We've been running this bar for a long time. Our staff really is here to help, so just ask. Some of them might look a little scary, but they're mostly pretty nice. Mostly.

LARGE GROUPS – THE BANE OF OUR EXISTENCE

The Vortex was not designed to accommodate large parties, particularly when we're busy. Of course we do our best to serve everyone, but if you decide to show up with your 10 best friends at eight o'clock on a Friday night, don't whine when we tell you it's going to be a very long wait for a table. There are plenty of places that offer reservations and special rooms for large groups. We suggest using those venues would probably result in a better experience for everyone. Especially us.

INCOMPLETE PARTIES – DON'T BE A JERK ABOUT IT

We do not seat incomplete parties during any peak business period, and we decide what constitutes a peak period. We know all your little tricks and lies too, you tricky, lying little bastards, so don't even try them. Just enjoy a tasty drink from the bar while you wait on your slack-assed friends (even if they're "just parking").

OUTSIDE FOOD & DRINKS – NEVER EVER, EVER

In case you hadn't noticed, we sell food and drinks here. This is not a picnic ground. If you are foolish enough to sit your butt down and whip out a sack lunch, or bring in an outside beverage, it will be confiscated and dumped in the trash. Give us any lip, and you'll end up there too.

NO WHINING – ACT LIKE AN ADULT, NOT A CRYBABY

We're sorry if you don't like what we do, or how we do it. Maybe you think our bar is too crowded, or you think the music is too loud, or the foul-mouthed strippers sitting beside you are just too offensive. Hey, on occasion The Vortex might get a little rowdy. If you insist on having total control over your environment at all times, then maybe you should just stay home. Nobody likes a whiner. Especially in a bar.

SERVICE GUARANTEE – WE'RE PRETTY CASUAL

If you are not greeted within 2 minutes, then you'll be greeted within 3 or 4. We do our best to be prompt, but service times will vary with business volume, so just pull that big stick out of your butt. Try to relax, have fun and enjoy the experience. It'll be good for you.

– THERE IS MORE "STUFF YOU REALLY NEED TO KNOW" ON THE BACK PAGE –

www.TheVortexATL.com

MORE STUFF YOU REALLY NEED TO KNOW™

OFFICIAL COMPANY POLICIES

SERVERS ARE PEOPLE TOO – SO JUST BE NICE

There is never any excuse for people to be rude to one another, especially in our bar. Common courtesy goes a long way here. So, before attempting to get your server's attention, just wait until they finish with the customer they're currently helping. Do not whistle, clap, or bang your bottle on the table like an idiot. Likewise, never reach out and poke a server, pull their apron, or slap their ass. Displaying disrespectful or abusive behavior toward any member of our staff will get you thrown out immediately. So please don't act like a jackass. That's just good advice, when at The Vortex, and everywhere else on the planet.

CELL PHONES – PUT 'EM AWAY AND WE'LL TALK TO YOU

You can be as rude to your friends as you'd like. But to receive table service, you need to get off your cell phone. If you don't, then be prepared to be ignored. Texting, surfing, tweeting, taking pictures or posting when a server is trying to take your order may also result in bodily injury or death, so just put the phone down for a minute. Jeez.

SEPARATE CHECKS – ASK UP-FRONT, AND SIT STILL

We're always happy to provide separate checks. All you have to do is ask up-front and stay in your damn seat. If people in your group insist on playing a game of musical chairs, then a single check will be brought to the table when it's time to cash-out, no matter what y'all requested. In that case, you'd better figure out how to use the calculator on your cell phone.

SPECIAL ORDERS & EXTRAS – THEY'RE EXTRA

Our ultimate goal is to give our customers exactly what they want. So if you want a bunch of "extra" stuff, or you want to make crazy alterations to an existing menu item, or if you want to order something that's not even on the damn menu, we'll do our best to help you out. And we'll also charge you whatever the hell we want. So, if you have concerns about the cost of your "special request," please ask your server about it BEFORE placing the order. Once the food is in your belly, it's a little late for that conversation and we don't want any crying when the bill comes. If you think we should give extras away, we'll let you know when that magical delivery truck of free stuff shows up. We've still never seen it.

FRESH FOOD & SERVICE TIME – NO NUKES

All our menu items are fresh and **cooked to order**. We strive to have food to your table within 20 minutes, but if we are very busy your order may take a little longer. Any "well-done" burgers will also increase the wait time. You see, a half pound of fresh, raw sirloin actually has to cook. Nothing at The Vortex ever sits under a heat lamp. This ain't fast food, it's good food.

VORTEX ERRORS – IF WE MESS UP, WE'LL FIX IT

We do our best to avoid mistakes, but they may still happen from time to time. After all, nobody's perfect. So, if our kitchen or service staff ever goofs something up, just let us know as soon as possible. We'll do everything we can to make things right. Just don't wolf it all down before you let us know there's a problem.

NO FREE SAMPLES – IF IT'S RIGHT, IT'S YOURS

Food that has been prepared correctly may **NOT** be returned because you "just don't like it." Same goes for mixed drinks. Read the descriptions. Talk to your server. Act like a grown-up. If you order a beer, wine or spirit that you're not crazy about, that's a damn shame too. We don't brew, ferment, distill or bottle any of it. We just sell it. So, when your food or booze order is delivered to you "error-free," the transaction is officially complete. If you have a particularly delicate palate, or are just a chronic complainer, be prepared to share what you've ordered with the less finicky members of your party. You know – *the adults*.

SERVICE ISSUES – SWAPPING A SERVER IS NO PROBLEM

If you're ever unhappy with any aspect of your service, notify the manager immediately, because we can't solve a problem we don't know about. "Stiffing" your server and slithering away without letting us know there was a problem is not helpful. And neither is leaving a passive-aggressive note on your charge slip instead of a tip. But the most pointless move by far is posting a stupid review on "I'm-a-shitty-whiner-dot-com," because nobody cares what shitty little whiners think. Seriously. Nobody.

TIP OR DIE – OR DRAG YOUR CHEAP ASS TO MICKEY D'S

Tipping for service is the currently accepted custom in this country, and at this bar. It also happens to be how our servers and bartenders make their living. If you think tipping is a scam, then you should probably stay home, microwave yourself a TV dinner, and binge-watch your favorite reality show. Because if you can't afford to tip, then you can't afford to eat at a full-service restaurant. That's real life.

PAYING THE BILL – PAY YOUR SERVER OR BARTENDER

We accept Visa, MasterCard, Amex and Discover credit cards as payment. We also accept Vortex Gift Cards, Vortex Fun Bucks (prize cards), and of course cash. Cash is great. We do **NOT** accept any third party pre-paid gift cards, even if they have the aforementioned credit card logos on them. Additionally, we do **NOT** accept Diner's Club, Traveler's Checks, personal checks, PayPal, Bitcoin or Apple Pay. Your server will collect your payment, and complete the transaction. Easy.

NO CAMPING – WE KNOW IT'S HARD TO SAY GOODBYE

We always want our patrons to hang-out and enjoy themselves. But, if you have finished eating and drinking, have paid your check, and can see that other people are waiting for tables, be considerate and give up your seat so the next group can enjoy the experience. Come on, you're done. Don't be the clueless table of campers. Someday, when you're the one waiting for a table, you will really appreciate this policy.

OUR FANS ARE THE BEST – WE ♥ YOU HARD!

We rely on our loyal fans to help make sure we keep doing things right, and we appreciate the intelligent feedback we receive through our website. This type of input is invaluable. Being attentive to the concerns of our good customers helps us maintain a high-quality experience for everyone. That's why we love y'all so damn much. Thank you for your continued support!

DRINK RESPONSIBLY

Don't barf in our bar. And don't make us cut you off. We will if you get sloppy. So do everyone a favor and cut yourself off before you start acting like a damned fool. If you're going to be drinking we suggest you designate a driver, or use a ride sharing service like Uber or Lyft. Impaired driving is dangerous, and DUI's suck.