THE **VORTEX**®

CORONAVIRUS/COVID-19 UPDATED STATEMENT FROM THE VORTEX – 03/20/2020

Dear Vortex Fans,

As of midnight tonight, all restaurants in the City of Atlanta have been ordered to either close for business or offer take-out service only. We want to make sure you get your Vortex burgers while you still can, so we shall be providing take-out service for the immediate future.

The Vortex always operates in compliance with very strict public health and safety guidelines issued by the Georgia Department of Health. We are also currently following guidelines from the CDC to help mitigate the transmission of viruses such as COVID-19, flu, or other respiratory illness. In addition to our normal intensive cleaning practices, we have taken additional steps to provide customers with a safe environment, including appointing specific team members to be responsible solely for sanitizing all surfaces and items that people may come in contact with.

Beginning on **March 20, 2020,** both Vortex locations will be implementing the following operational changes:

• We will be limiting (and simplifying) our **Hours of Operation** as follows: **1:00 pm until 7:00 pm** – seven days – for take-out service only.

• You can either call-in your order at **(404) 875-1667** ext. 1 (for Midtown) or **(404) 688-1828** ext. 1 (for Little 5 Points), or you can come into either bar to place your order in person. We ask that you maintain safe social distancing according to government guidelines if you do enter the premises.

• When your order is ready, you can either pick it up from the bartender inside, or have it brought out by a server assigned for such duty. You may also call the appropriate number above to let us know you're here to pick-up your order. if an employee is not readily available. We will still be accepting both cash and credit card payments.

• Employees will not be required to work if they are not comfortable under the current circumstances. Schedules will only be written utilizing employees who volunteer to work.

• Employees who report to work with any symptoms of sickness, and more specifically, acute respiratory symptoms, will not be allowed to work, and will be sent home.

• Employees are required to follow all existing, and newly implemented, hand washing and sanitation practices.

• All contact surfaces will be continually sanitized with an antibacterial solution. Special attention is being given to high contact surfaces, such as handrails, door handles, service counters, tables, chairs, and restrooms.

- If you are not feeling well, we encourage you to please stay home.
- If you have been in contact with someone who is ill, we encourage you to please stay home.
- If you're old, or have a compromised immune system, we encourage you to please stay home.

• Because we are anticipating business volume to be much lower than normal, as supplies of perishable items run low, we will begin offering a limited menu. Probably mostly burgers.

• As this situation is fluid and we are receiving updated information daily, our operations are subject to change. Check our social media pages and/or our website for the latest information (links below).

We appreciate your patronage and patience during this difficult situation. Your pals at The Vortex

website / twitter / instagram / facebook

About The Vortex

Serving burgers and booze since 1992, The Vortex has earned its reputation as the Godfather of Atlanta burger joints. It has been honored with numerous "best burger" awards from local and national publications, as well as accolades for "best beer selection," "best neighborhood bar" and "best bar food." The extensive selection of beer and booze, along with its lively, non-conformist attitude and ridiculously indulgent bar food are key reasons The Vortex is a perennial "reader poll" favorite.

Both the Midtown location (878 Peachtree Street NE) and Little 5 Points location (438 Moreland Avenue NE) are restricted to customers **21 and over** only, and adhere to "Official Idiot-Free Zone" policies. For more information, visit <u>thevortexatl.com</u>.

Vortex Owner, Michael Benoit, is available for email interviews, phone interviews and on-air interviews. Please contact us through our website to make these arrangements.